

**CARDHOLDER ATM DISPUTE**

Today's Date: \_\_\_\_\_ Cardholder Name: \_\_\_\_\_

Cardholder Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Account Type: \_\_\_\_\_ Account number: \_\_\_\_\_

Debit Card Number: \_\_\_\_\_

**ATM CARD TRANSACTIONS**

ATM CASH NOT RECEIVED

Date of transaction: \_\_\_\_\_ Amount of Dispute: \_\_\_\_\_

Location of transaction: \_\_\_\_\_

I made a single attempt and did not receive cash.

I made multiple attempts and only received cash on one of those attempts.

OTHER \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**\*Please attach copies of ATM receipts, if available.**

ATM WITHDRAWAL CHARGED TWICE

\* attempted to receive cash once but account was charged twice for transaction

Date of transaction: \_\_\_\_\_ Amount of Dispute: \_\_\_\_\_

Location of transaction: \_\_\_\_\_

**\*Please attach copies of ATM receipts, if available.**

Cardholder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Employee Receiving Statement: \_\_\_\_\_

ATM Department Use Only:

Date: \_\_\_\_\_ Branch: \_\_\_\_\_

Dispute Filed: \_\_\_\_\_ Dispute Resolved: \_\_\_\_\_